

OFFICIAL RULES

Lennox PartsPlus® Customer Survey Sweepstakes

NO PURCHASE NECESSARY.

A PURCHASE WILL NOT INCREASE YOUR CHANCES OF WINNING.

SWEEPSTAKES DESCRIPTION: The Lennox PartsPlus Customer Survey Sweepstakes (the "**Sweepstakes**") takes place from July 1, 2016 at 12:01 a.m. Eastern Time ("**ET**") and ends on June 30, 2017 at 11:59 p.m. ET ("**Sweepstakes Period**"). The Sweepstakes Period consists of four (4) "Entry Periods" (as defined below) to award one (1) prize from among all eligible entries received as of the end of each Entry Period, as set forth more fully below. Entry in the Sweepstakes does not constitute entry into any other promotion, contest or sweepstakes. By participating in the Sweepstakes, each participant unconditionally accepts and agrees to comply with and abide by these Official Rules and the decisions of Lennox PartsPlus, a division of Lennox International Inc., 2100 Lake Park Blvd., Richardson, TX 75080 ("**Sponsor**"), which shall be final and binding in all respects.

Entry Periods:

Drawing #	Start Date (at 12:01 a.m. ET)	End Date (at 11:59 p.m. ET)/Mail Postmark By Date	Mail Receipt Date	Drawing Date (on or about)
1	July 1, 2016	September 30, 2016	October 6, 2016	October 7, 2016
2	October 1, 2016	December 31, 2016	January 6, 2016	January 9, 2016
3	January 1, 2017	March 31, 2017	April 6, 2017	April 7, 2017
4	April 1, 2017	June 30, 2017	July 7, 2017	July 10, 2017

ELIGIBILITY: Sweepstakes open only to legal U.S. residents who reside in the fifty (50) United States and Washington D.C. and legal residents of Canada (excluding Quebec), who are at least the age of majority in their state or province of primary residence at the time of entry. Officers, directors and employees of Sponsor, its parent, subsidiary, and affiliated companies, franchisees, distributors, sales representatives, participating retailers, advertising and promotion agencies (collectively, the "**Sweepstakes Entities**"), and each of their immediate family members and/or those living in the same household of each, are ineligible to participate in the Sweepstakes. Sweepstakes is void in Quebec and where prohibited by law.

HOW TO ENTER: (a) When you make a qualifying purchase during the Sweepstakes Period, you may enter the Sweepstakes by visiting the website www.lppsurvey.com (the "**Website**") and completing the customer opinion survey. Once the survey is finished, follow the on-screen instructions to complete the entry form with the information requested and submit your entry to automatically receive one (1) entry into the Sweepstakes. All requested information on the entry form at the Website must be completed to enter and to be eligible to win. Incomplete entries will be disqualified. Proof of entering information at the Website is not considered proof of delivery to or receipt by Sponsor of such entry. Except as contemplated in these Official Rules, personal information collected in connection with this Sweepstakes will be used in accordance with the privacy policy found on the Website.

NOTE: Internet entry must be made by the entrant, only at the Website. Entries made by any other individual or any entity, and/or originating at any other web site or e-mail address, including but not limited to commercial sweepstakes subscription notification and/or entering service sites, will be declared invalid and disqualified for this Sweepstakes. The use of any device to automate the entry process is prohibited.

(b) If you have made a qualifying purchase during the Sweepstakes Period, did not complete an online survey at the Website, but do complete a telephone survey conducted by Sponsor's authorized representative, you will be automatically entered during the applicable Entry Period.

(c) To enter the Sweepstakes without making a purchase, handprint in ink on a 3" x 5" postcard your full name, complete home address and zip code, home telephone number and area code, date of birth, and e-mail address (if any). Mail this completed card in a first-class stamped envelope to: Lennox Parts Plus Customer Survey Sweepstakes Entry, c/o AboutFace Corp., 3292 Thompson Bridge Rd. #353, Gainesville, GA 30506. No metered mail will be accepted. All mail-in entries must be postmarked by, and received by the dates indicated in the chart above. No copies, facsimiles or mechanical reproductions will be accepted. Sponsor assumes no responsibility for lost, late, incomplete, stolen, misdirected, illegible or postage due entries or mail. Limit one (1) entry per outer mailing envelope.

Overall entry limit one (1) per person per Entry Period, regardless of method of entry.

The Website's database clock will be the official timekeeper for online entries in this Sweepstakes. In the event a dispute regarding the identity of the individual who actually submitted an entry cannot be resolved to Sponsor's satisfaction, the affected entry will be deemed ineligible. The Sweepstakes Entities shall not be responsible for incorrect or inaccurate entry information whether caused by Internet users or by any of the equipment or programming associated with or utilized in the Sweepstakes or by any technical or human error which may occur in the processing of the entries in the Sweepstakes. The Sweepstakes Entities assume no responsibility or liability for any error, omission, interruption, deletion, theft or destruction, or unauthorized access to, or alteration of entries.

WINNER SELECTION AND NOTIFICATION: On or about the dates indicated in the chart above at approximately 12:00 p.m. ET (11:00 a.m. Central Time) in Richardson, TX, one (1) prize winner will be randomly selected from all eligible entries received in accordance with the above deadlines. Non-winning quarterly entries will not be rolled over into subsequent Drawings, if any. The potential prizewinners will be notified by telephone and/or mail and/or e-mail, using contact information provided or collected at the time of entry. Sponsor shall have no liability for any winner notification that is lost, intercepted or not received by a potential winner for any reason. If, despite reasonable efforts, a potential winner does not respond within seventy-two (72) hours of the first notification attempt, or if the prize or prize notification is returned as unclaimed or undeliverable to such potential winner, such potential winner will forfeit his or her prize and an alternate winner may be selected. Sponsor, in its sole discretion, will attempt to contact up to three (3) potential winners of a prize in accordance with the above procedure, after which the prize in question may go unawarded if it remains unclaimed. If any potential prize winner is found to be ineligible, or if he or she has not complied with these Official Rules or declines the prize for any reason prior to award, such potential prize winner will be disqualified and an alternate prize winner may be selected. The odds of winning depend on the number of eligible entries received.

As a condition of receiving a prize, Canadian residents must first correctly answer without assistance of any kind, whether mechanical or otherwise, a mathematical skill testing question.

PRIZES/APPROXIMATE RETAIL VALUES:

Four (4) prizes are available to be won (one (1) for each Drawing). Each prize consists of \$150 of Lennox PartsPlus store credit redeemable for FirstChoice® universal replacement parts. The approximate retail value ("ARV") of each Prize is US \$150. Prize is promotional, has no cash value, and cannot be redeemed for cash or for items other than FirstChoice products. Prize cannot be applied to past purchases. Prize redeemable in Lennox PartsPlus stores only. Prize must be redeemed 30 days after receiving or any remaining unredeemed portion of prize will be forfeited. Prize cannot be transferred.

Limit one (1) prize per person for the entire Sweepstakes Period.

GENERAL PRIZE CONDITIONS: Prizes not claimed in accordance with these Official Rules will not be awarded. No cash alternative or substitution of prizes will be allowed, except Sponsor reserves the right in its sole discretion to substitute prize(s) of comparable value if any prize listed is unavailable for any reason. Prizes pictured in point-of-sale, online, television and print advertising, and other Sweepstakes materials are for illustrative purposes only. Actual prize may vary from prizes pictured. All details and other restrictions of prizes not specified in these Official Rules will be determined by Sponsor in its sole discretion. Any potential winner may have to execute and return an Affidavit (or Declaration if the winner is a Canadian resident) of Eligibility, Liability Release and (where legal) Publicity Release (collectively, "**Prize Claim Documents**") within ten (10) days of notification. Non-compliance with the foregoing may result in disqualification and awarding of a prize to an alternate winner. If any prize notification letter or prize is returned as undeliverable, winner may be disqualified. The winners shall be solely responsible for any federal, state, provincial and/or local taxes incurred in claiming a prize.

Sponsor makes no warranties, and hereby disclaims any and all warranties, express or implied, concerning any prize furnished by third parties in connection with the Sweepstakes. WITHOUT LIMITING THE GENERALITY OF THE FOREGOING, SUCH PRIZES ARE PROVIDED "AS IS" WITHOUT WARRANTY OF ANY KIND, EITHER EXPRESS OR IMPLIED, AND SPONSOR HEREBY DISCLAIMS ALL SUCH WARRANTIES, INCLUDING BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE AND/OR NON-INFRINGEMENT.

GENERAL: Acceptance of a prize constitutes prize winner's permission for Sponsor to use prize winner's name, photograph, likeness, voice, biographical information, statements and address (city and state) for advertising and/or publicity purposes worldwide and in all forms of media now known or hereafter developed, in perpetuity, without further compensation, except where prohibited by law. Entrants agree that the Sweepstakes Entities (A) shall not be responsible or liable for, and are hereby released from, any and all costs, injuries, losses or damages of any kind, including, without limitation, death and bodily injury, due in whole or in part, directly or indirectly, to participation in the Sweepstakes or any Sweepstakes-related activity, or from entrants' acceptance, receipt, possession and/or use or misuse of any prize, and (B) have not made any warranty, representation or guarantee express or implied, in fact or in law, with respect to any prize, including, without limitation, to such prize's quality or fitness for a particular purpose. Sponsor assumes no responsibility for any damage to an entrant's or any other person's computer system or wireless phone which is occasioned by accessing the Website or otherwise participating in the Sweepstakes, or for any computer system, phone line, hardware, software or program malfunctions, or other errors, failures, delayed computer transmissions or network connections that are human or technical in nature. Without limiting the generality of the foregoing, Sponsor is not responsible for incomplete, illegible, misdirected, misprinted, late, lost, damaged, stolen, or postage-due submissions or prize notifications; or for lost, interrupted, inaccessible or unavailable networks, servers, satellites, Internet service providers, websites, or other connections; or for miscommunications, failed, jumbled, scrambled, delayed, or misdirected computer, telephone or cable transmissions; or for any technical malfunctions, failures, difficulties or other errors of any kind or nature; or for the incorrect or inaccurate capture of information, or the failure to capture any information. Sponsor reserves the right in its sole discretion to disqualify any individual who is found to be tampering with the entry process or the operation of the Sweepstakes or the Website, to be acting in violation of these Official Rules, or to be acting in an unsportsmanlike or disruptive manner, or with the intent to disrupt

or undermine the legitimate operation of the Sweepstakes, or to annoy, abuse, threaten or harass any other person, and Sponsor reserves the right to seek damages and other remedies from any such person to the fullest extent permitted by law. No mechanically reproduced, illegible, incomplete, forged, software-generated or other automated multiple entries will be accepted. Sponsor reserves the right to modify, extend, suspend, or terminate the Sweepstakes if it determines, in its sole discretion, that the Sweepstakes is technically impaired or corrupted or that fraud or technical problems, failures or malfunctions or other causes beyond Sponsor's control have destroyed or severely undermined or to any degree impaired the integrity, administration, security, proper play and/or feasibility of the Sweepstakes as contemplated herein. In the event Sponsor is prevented from awarding prizes or continuing with the Sweepstakes as contemplated herein by any event beyond its control, Sponsor shall have the right to modify, suspend, or terminate the Sweepstakes. If the Sweepstakes is terminated before the designated end date, Sponsor will (if possible) select the remaining winner(s) in a random drawing from all eligible, non-suspect entries received as of the date of the event giving rise to the termination. Inclusion in such drawing shall be each entrant's sole and exclusive remedy under such circumstances. These Official Rules cannot be modified or amended in any way except in a written document issued by a duly authorized representative of Sponsor. The invalidity or unenforceability of any provision of these Official Rules shall not affect the validity or enforceability of any other provision. In the event that any provision is determined to be invalid or otherwise unenforceable or illegal, these Official Rules shall otherwise remain in effect and shall be construed in accordance with their terms as if the invalid or illegal provision were not contained herein.

GOVERNING LAW/JURISDICTION: ALL ISSUES AND QUESTIONS CONCERNING THE CONSTRUCTION, VALIDITY, INTERPRETATION AND ENFORCEABILITY OF THESE OFFICIAL RULES OR THE RIGHTS AND OBLIGATIONS OF ENTRANTS OR SPONSOR IN CONNECTION WITH THE SWEEPSTAKES SHALL BE GOVERNED BY AND CONSTRUED IN ACCORDANCE WITH THE INTERNAL LAWS OF THE STATE OF TEXAS WITHOUT GIVING EFFECT TO ANY CHOICE OF LAW OR CONFLICT OF LAW RULES OR PROVISIONS THAT WOULD CAUSE THE APPLICATION OF ANY OTHER STATE'S LAWS.

WINNER'S LIST: For the names of the prize winners send a self-addressed, stamped envelope to: Lennox PartsPlus Customer Survey Sweepstakes Winners, 2100 Lake Park Blvd., Richardson, TX 75080. Residents of Canada and Vermont may omit return postage. All such requests must be received within six (6) weeks after the end of the Sweepstakes Period.

Personal information collected from entrants will be used by the Sponsor for the purpose of administering the Sweepstakes. By entering the Sweepstakes, each entrant consents to the manner of collection, use and disclose of personal information as set out in the Sponsor's privacy policy which is available at www.LennoxPartsPlus.com/privacy. Information from winning entrants may also be included in a publicly available winner's list.